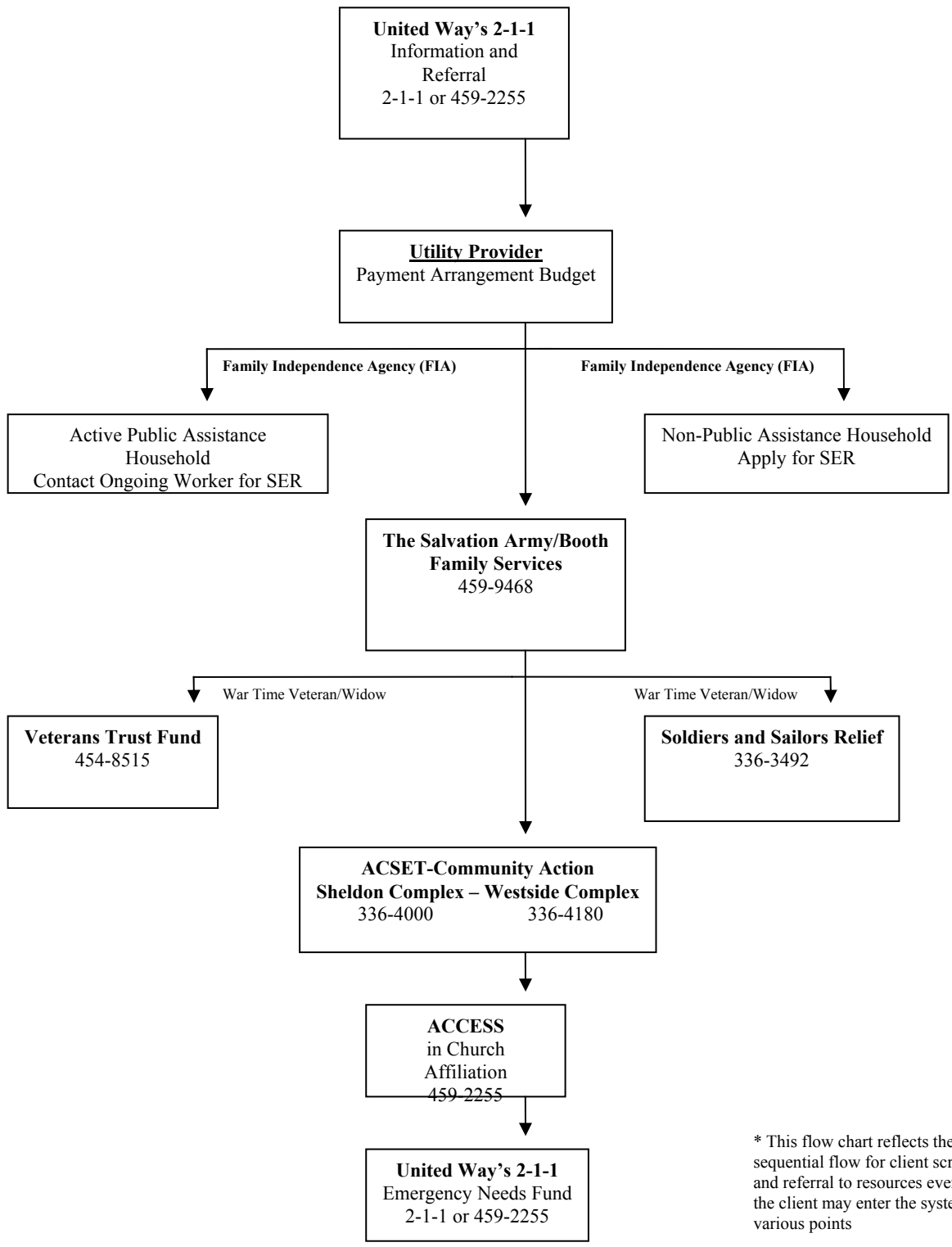


WATER SHUT-OFF FLOW CHART



* This flow chart reflects the sequential flow for client screening and referral to resources even though the client may enter the system at various points