



FOR IMMEDIATE RELEASE: March 18, 2020

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Kent County Curtails In-Person Services Through April 5 in Response to COVID-19

County will continue to provide all essential services

GRAND RAPIDS, Mich. (March 18, 2020) – In an effort to help prevent the spread of COVID-19, Kent County will implement workplace policy changes to more effectively comply with social distancing recommendations. These changes will take effect beginning today and continue through April 5, 2020. These changes *will not* cause a disruption in essential County services.

Specifically:

- Face -to-face services and appointments will continue on a very limited basis. Where/whenever possible, appointments will be rescheduled, or an alternative method of service delivery will be implemented. Some essential services will continue to be delivered in-person.
- All residents are encouraged to call first before visiting a Kent County facility for service. Residents can find phone numbers for all County departments and offices on accesskent.com.

“These are critical changes to help prevent the spread of COVID-19 and protect the health of county residents, employees and their families,” said Mandy Bolter, Chair of the Kent County Board of Commissioners. “At the same time, we will ensure critical services are provided.”

Wayman Britt, County Administrator also noted that “The Health Department and its Emergency Operation Center are coordinating 24/7 with hospitals, first responders, law enforcement and others during this fluid situation, along with other dedicated employees performing mission critical work.”

For the latest updates on COVID-19, please visit the Kent County Health Department COVID-19 page:

<https://www.accesskent.com/Health/coronavirus.htm>.

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