

# Kent County Veterans Services



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## VETERANS' AFFAIRS COMMITTEE

## Department of Veterans Services Committee

February 2nd, 2017 – 8:30a.m.

### Minutes

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Paul Potter  
Harold Mast  
Fred Chamber  
Mary Johnson  
Mel Bauman

Meeting Called to order by Paul Potter at 8:29am

Present: Carrie Anderson, Paul Potter, Fred Chambers, Mel Bauman, Mary Johnson, Richard Goodrich

Guests:

Absent: Harold Mast; called in

#### Open Introduction / Pledge

1. Paul Potter led the Committee in the Pledge of Allegiance

#### Public Comment

- 1.

#### Approval of Agenda / Minutes

1. Mary Johnson made motion to approve the Minutes from January's meeting. Fred Chambers seconded. Minutes approved

#### Introductions

1. None.

#### Managers, Monthly Operational Update Report for August

1. See attachments
2. Team updates- Carrie gave the committee an update on the budget.

#### Old Business

1. None.

### New Business

1. 2 SSR applications to review- Jerrod was approved (Mary Johnson made motion, Fred Chambers seconded. Application approved) for help with his mortgage, utility bills, and car repairs in the amount of \$6,688.00. Daniel was approved (Mary John made motion, Fred Chambers seconded. Application approved) for help with his rent in the amount of \$1,750.00

### Around the Table

1. Carrie went over proposal for Secretary of State DMV offices. Proposal denied.
2. Fred shared that on the 4<sup>th</sup> of March at 2:00pm there will be an event to hand out Vietnam Era anniversary pins at the American Legion North Park grounds. RSVP to Fred Chambers.
3. Carrie shared that there will be a Freedom Cruise through Finish the Mission on February 16<sup>th</sup> at 5:30pm. She will email details to committee members.

### Adjournment

1. The meeting was adjourned by Paul Potter at 9:01am, and the next meeting will be on Thursday, March 2nd at 8:30 AM

# Activity Report



## Kent County Veteran Services Performance Measures

*Mission Statement: To provide accurate, efficient and timely service to ensure delivery of benefits to Kent County Veterans and their Families.*

Key Metrics	17-Jan	YTD 17	16-Jan	Year End 2016	2017 YTD
Team Member Veteran Contact					Obj
May	Apts				
Carrie	12	12	14	214	18
Ryan	54	54	66	687	57
Rich	39	39	52	659	55
Santiago	51	51	47	760	63
Anthony	36	36	22	449	37
Totals	192	192	222	2769	231
Service Connected I	23	23	30	264	22
NSC Pension	39	39	40	319	27
Claims awarded by	24	24	5	310	26
<i>Emergency Relief</i>					
SSRF					
Applications Taken	35	35	29	423	35
Applications Appro	33	33	26	387	32
					0
					0
Burials Request	19	19	10	187	16
Scholarship Awards	0	0		12	1
Call Volume			2,212	52,362	4364
<i>Quarterly Outreach Activities</i>					
Place				Date	

Data reviewed and approved by Carrie Roy

Date

