

Kent County Veterans Services



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www.accesskent.com/SoldiersAndSailorsRelief

VETERANS' AFFAIRS COMMITTEE

Paul Potter
Harold Mast
Fred Chamber
Mary Johnson
Mel Bauman

Department of Veterans Services Committee

December 1st, 2016 – 8:30a.m.

Minutes

Meeting Called to order by Paul Potter at 8:28am

Present: Carrie Anderson, Paul Potter, Fred Chambers, Mel Bauman, Richard Goodrich

Guests: Anthony Torres and Dan Ophoff with Veterans Treatment Court

Absent: Harold Mast, Mary Johnson

Open Introduction / Pledge

1. Fred Chambers led the Committee in the Pledge of Allegiance

Public Comment

1. Proposal for Veterans Treatment Court

Approval of Agenda / Minutes

1. Mel Bauman made motion to approve the Minutes from November's meeting. Fred Chambers seconded. Minutes approved

Introductions

1. Anthony Torres and Dan Ophoff with Veterans Treatment Court

Managers, Monthly Operational Update Report for August

1. See attachments
2. Team updates- Carrie gave the committee an update on the budget.


Old Business

1. No Old Business to report on



**Kent County Veteran Services
Performance Measures**

Mission Statement: To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

Key Metrics-Awards to Veterans	Oct'16	YTD 16	Oct '15	Year End 2015	YTD	
					Objective	YTD Performance
Claims awarded by VA	\$43,432	\$2,489,925	\$15,767	\$3,832,190	\$2,874,142.50	87%
SSRF	\$28,238	\$323,342	\$29,448	\$268,886	\$201,664.50	160%
Burials	\$3,000	\$29,395	\$680	\$34,400	\$25,800.00	114%
Scholarship Awards	\$ -	\$ 22,075.00	\$ -	\$ 7,000.00	\$5,250.00	420%
Retroactive Awards	\$97,020	\$1,614,013	\$167,855	\$1,654,676	\$1,241,007.17	130%
Total Awards	\$171,690	\$4,478,750	\$213,750	\$5,797,152	\$4,347,864.17	103%
2016 Budget	Total	1,355,447				
Budget YTD (less SSRF and Burial)	Cumulitive	495,672				
Amin Costs		36.57%				
Operational Efficiency Rating (OER)						
YTD total awards/		\$ 4,478,750				
Divided by YTD total operating costs		495,672				
Return on Community Investment		904%				
Notes						
Cumulative Federal Dollars starting 2010	\$25,964,601.33					
Number of cumulative years	7					
Average per year	\$3,709,229					
Average per Month	\$309,102					
Number of months year-to-date	83					
YTD Objective	\$25,655,499					
						
Reviewed and approved by Carrie Anderson		Date				

** Awards (Federal and Local) Divided by Operating Cost= Efficiency


Activity Report



Kent County Veteran Services Performance Measures

Mission Statement: *To provide accurate, efficient and timely service to ensure delivery of benefits to Kent County Veterans and their Families.*

Key Metrics	Nov '16	YTD 16	Nov '15	Year End 2015	2016 YTD	2016 YTD
Team Member Veteran Contact					Objective	
May	Apts					
Carrie	41	199	3	113	85	235%
Chelsie	NA	85	NA		0	
Sam	NA	34	73	1016	762	4%
Ryan	58	630	54	771	578	109%
Rich	40	612	39	838	629	97%
Santiago	62	729	32	100	75	972%
Anthony	39	402	21	48	36	1117%
Totals	240	2691	222	2886	2165	124%
Service Connected I	33	239	26	331	248	96%
NSC Pension	29	273	16	295	221	123%
Claims awarded by	24	287	27	375	281	102%
Emergency Relief						
SSRF						
Applications Taken	40	392	38	501	376	104%
Applications Approv	39	363	32	476	357	102%
Burials Request	17	166	15	127	95	174%
Scholarship Awards	0	9		4	3	300%
Call Volume		29,757	1,949	45,106	33830	88%
Quarterly Outreach Activities						
Place				Date		
Wood TV 8	Carrie			11/11/2016		
WZZM 13	Carrie			11/2/2016		


11/30/2016
 Data reviewed and approved by Carrie Roy Date

KCVTC Supplemental Funding Request Calendar Year 2017
VETERAN ANCILLARY TREATMENT ENCOUNTERS (Non-VA)

Provider of Treatment	Number of Encounters	Cost per Encounter	Group or Individual	Total Requested
Reality Counseling	48	\$25.00 Group	Group and/or Individual	\$2,400.00
Warriors Set Free Ministries	48	\$45.00 Individual \$25.00	Individual	\$1,200.00
				Grand Total
				\$3,600.00

SUBSTANCE ABUSE TESTING

Method	Location	Cost per Unit	Frequency	Total Requested
EtG + 12 Panel	62A-KCVTC	\$7.00 (8 Boxes)	2X weekly	\$1,400.00
PBT-Portable **	62A-KCVTC	\$200.00	Random	\$ 300.00
** includes--	Supplies, parts			
				Grand Total
				\$1,700.00

TRAINING

Host	Location	Cost per Attendee	Frequency	Total Requested
MATCP	Statewide	\$300.00 (2)	Annually	\$1,200.00 **
SCAO	Lansing	Mileage (2)	Quarterly	\$ 600.00
Justice For Vets	Nat'l Harbor, MD	\$2,500.00 (1)	Annually	\$2,500.00
** Conference	<u>Costs plus Air</u>	<u>Lodging, Parking</u>	<u>Transport Fees</u>	
				Grand Total
				\$4,300.00

STAFFING

Position	Responsibility	Hours per Week	Annual Hours	Total Requested
Program Director	All	13 @ \$14.10 per	676 **	\$9,532.00
NOTE:	62A District Court	is only open 38 hrs	per week, per City	of Wyoming
				Grand Total
				\$9,532.00