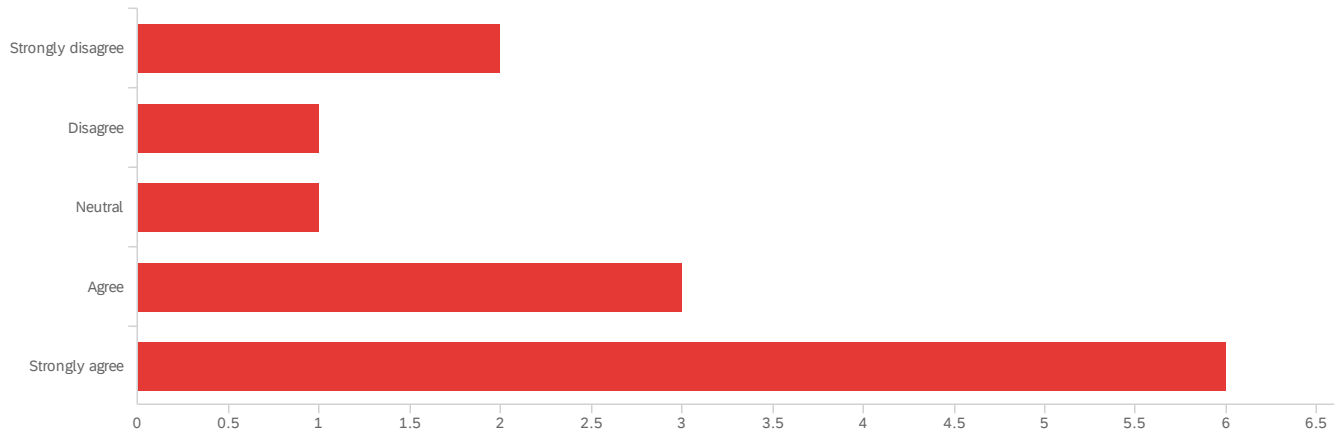


Test

Service Survey

March 31, 2021 12:36 PM MDT

Q2 - Were you pleased with your interaction with Kent County Veterans Services today?

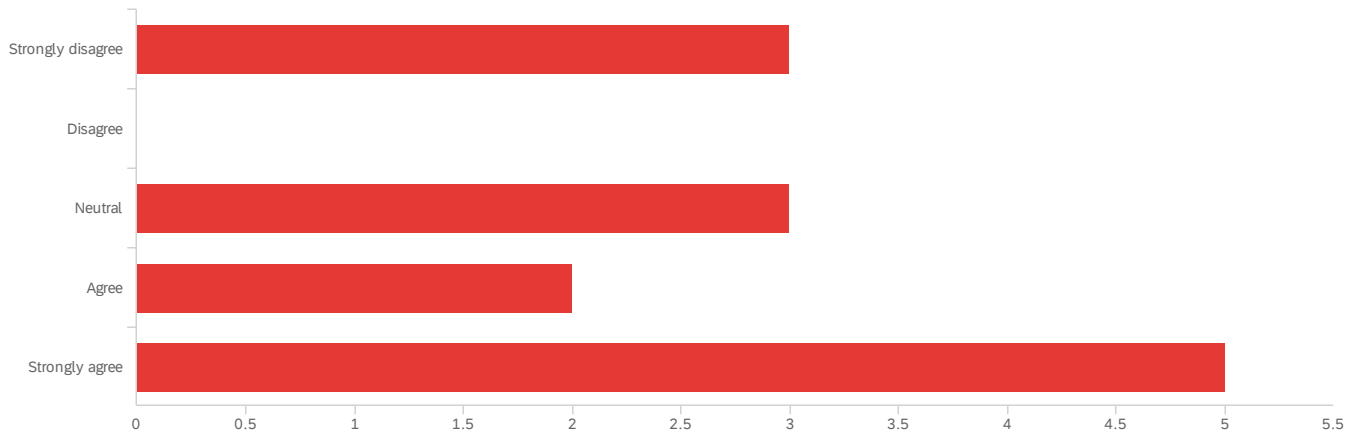


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Were you pleased with your interaction with Kent County Veterans Services today?	1.00	5.00	3.77	1.48	2.18	13

#	Field	Choice Count
1	Strongly disagree	15.38% 2
2	Disagree	7.69% 1
3	Neutral	7.69% 1
4	Agree	23.08% 3
5	Strongly agree	46.15% 6
		13

Showing rows 1 - 6 of 6

Q3 - Did you get your needs met/questions answered during your interaction today?

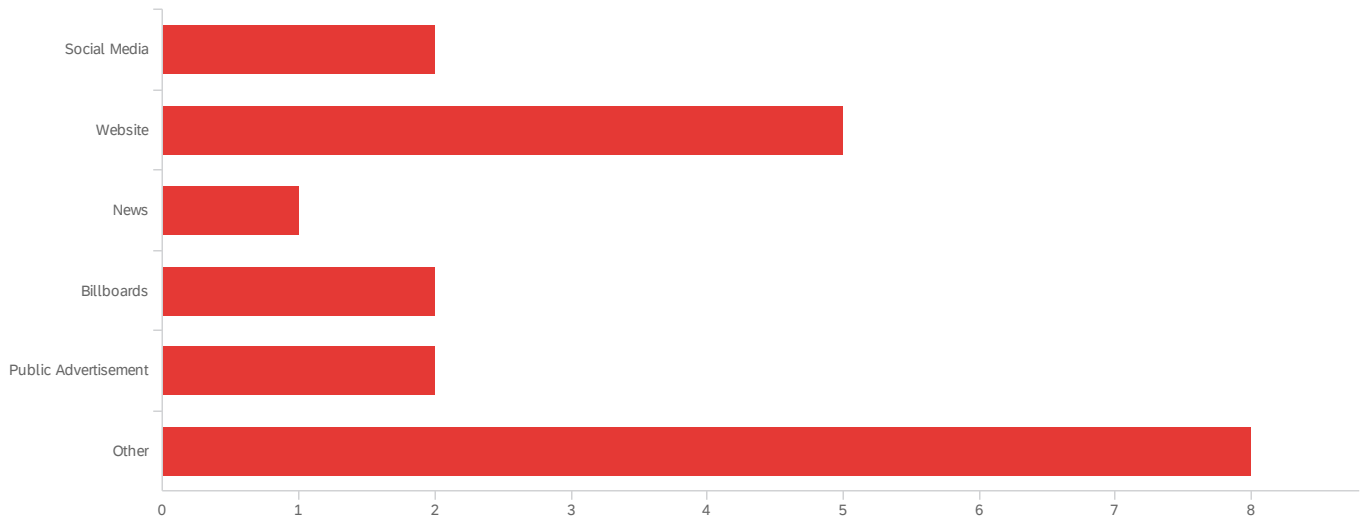


#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Did you get your needs met/questions answered during your interaction today?	1.00	5.00	3.46	1.55	2.40	13

#	Field	Choice Count
1	Strongly disagree	23.08% 3
2	Disagree	0.00% 0
3	Neutral	23.08% 3
4	Agree	15.38% 2
5	Strongly agree	38.46% 5
		13

Showing rows 1 - 6 of 6

Q4 - How did you hear about Kent County Veterans Services? (check all that apply)



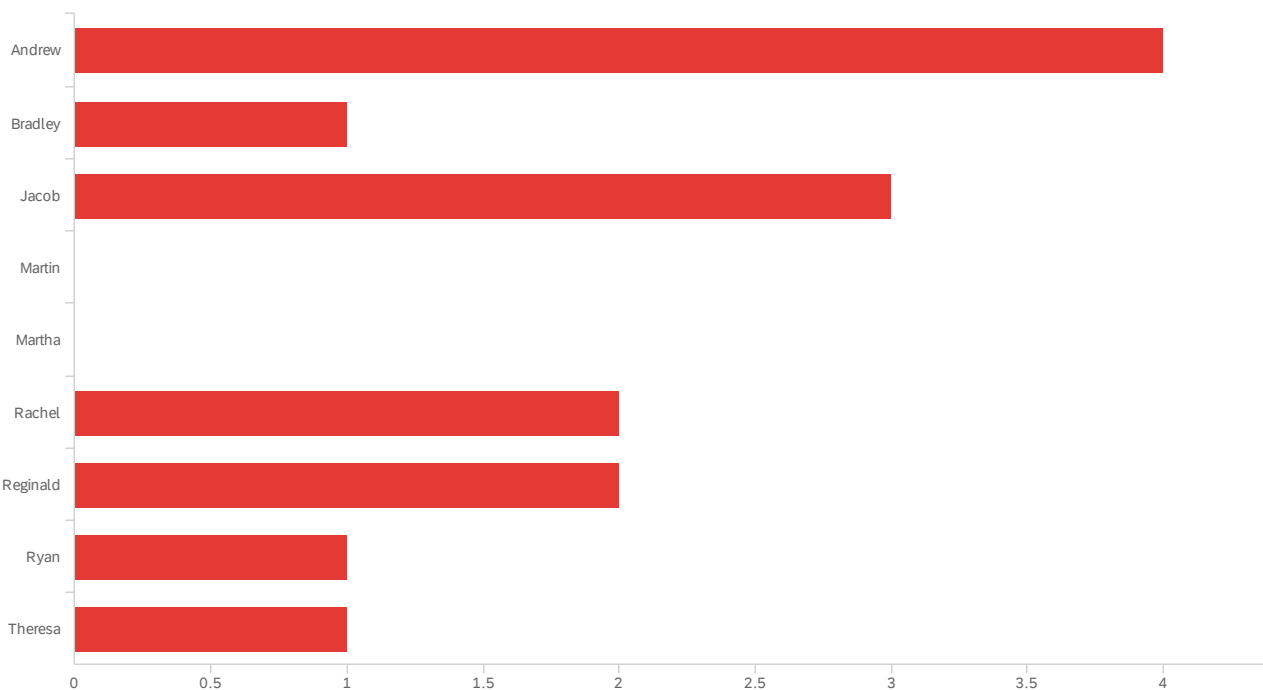
#	Field	Choice Count
1	Social Media	10.00% 2
2	Website	25.00% 5
3	News	5.00% 1
4	Billboards	10.00% 2
5	Public Advertisement	10.00% 2
6	Other	40.00% 8

20

Showing rows 1 - 7 of 7

Q5 - Which Kent County Veterans Services staff member did you interact with today?

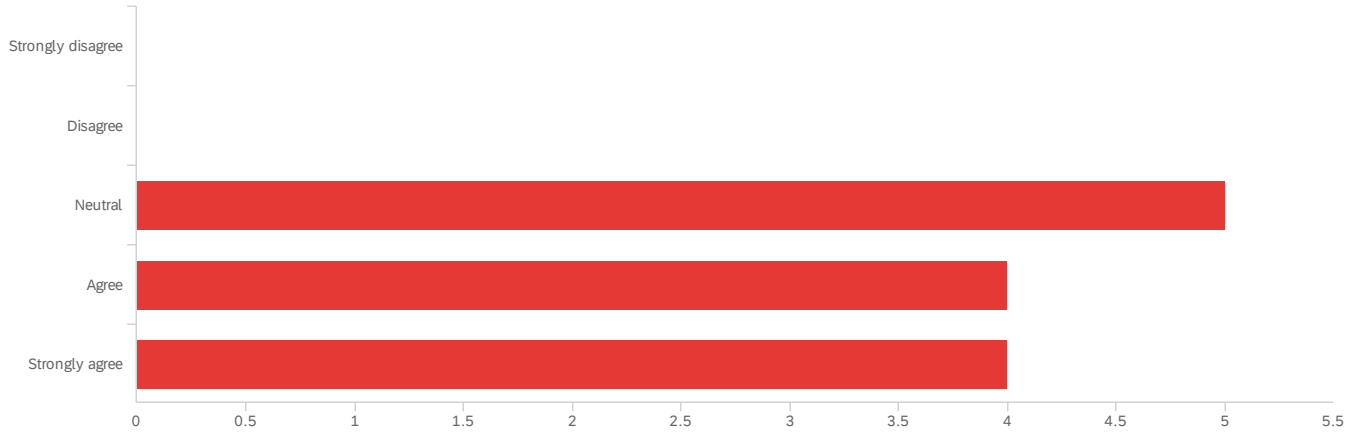
(check all that apply)



#	Field	Choice Count
11	Andrew	28.57% 4
12	Bradley	7.14% 1
13	Jacob	21.43% 3
14	Martin	0.00% 0
15	Martha	0.00% 0
16	Rachel	14.29% 2
17	Reginald	14.29% 2
18	Ryan	7.14% 1
19	Theresa	7.14% 1
		14

Showing rows 1 - 10 of 10

Q6 - Do you feel like your involvement with Kent County Veterans Services has, or will improve your quality of life?



#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Do you feel like your involvement with Kent County Veterans Services has, or will improve your quality of life?	3.00	5.00	3.92	0.83	0.69	13

#	Field	Choice Count
1	Strongly disagree	0.00% 0
2	Disagree	0.00% 0
3	Neutral	38.46% 5
4	Agree	30.77% 4
5	Strongly agree	30.77% 4
		13

Showing rows 1 - 6 of 6

Q7 - Comments:

Comments:

I TALKED TO NELSON SOTO

Andrew di a great job discussing my claim. he was attentive and answered all of my questions.

Andrew, was very helpful. Done in a timely manner. Now we will see the out come. Thank you all.

Rock on

Rachel is the bomb diggity

Theresa rocks!!

KCVS is great! The whole team is phenomenal!

End of Report