



Kent County Veterans Services

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Kent County Veterans Services Committee Meeting

Thursday, January 9th, 2020 8:30am

1. Meeting called to Order; Introduction of guests
2. Pledge of Allegiance
3. Approve the Minutes from Previous Month
4. Chair Bauman MEMO- Public Comment
5. Success Stories
6. Monthly Impact Report
 - A. Highlights/Lowlights of Report
 - B. Where are we making the biggest impact
 - C. Service Gaps/Opportunities to make a deeper impact
 - D. ROI on current programs if any
 - E. Customer Service Surveys
7. Manager Report
 - A. Artprize Update
 - i. Pamela Alderman
 - ii. John Baxter
 - B. Quarterly Budget
 - C. Barriers/Capacity Issues/Opportunities for more connections
7. Committee Review-
 - A. Dates of meetings for 2020
8. Other Old Business
 - A. Chair Bauman to Review Operational Guidelines
 - B. Update in hiring Administrative Staff
 - C. Ryan Update on Software

9. New Business

A. New activities/collaborations/soliciting feedback/advice

10. Public Comment

11. Adjournment