



Kent County Veterans Services

Monthly Activity Report

MISSION STATEMENT

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

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VSC Members

Mel Bauman	Trisha Sexton
John Baxter	
Mary Johnson	
Harold Mast	
Shane Scherer	
Randy Tharp	

Key Metrics

	Jun-19	YTD	Jun-18
Records Request	35	217	18
Fully Developed Claims	20	119	30
County ID 's Made	27	166	N/A
Face to Face Contacts	183	1231	162
Phone Contacts	3493	20678	N/A
Time on Phone	92:11:26	599:29:08	N/A
Federal Monthly Awards to Veterans	\$127,412.11	\$418,588.70	\$70,571.74
Federal Retroactive Awards to Vetrans	\$117,428.95	\$338,211.63	\$66,523.65
SSR Awards (KCVS Budget)	\$13,032.95	\$92,182.39	\$18,038.40
Burials (KCVS Budget)	\$4,800.00	\$14,400.00	\$1,800.00

Monthly Outreach Activities

West Michigan Veteran Coalition (Quality of Life)
Area Agency on Aging
WKTU Community Media
Mary Free Bed Wheelchair and Adaptive Sports
Hope Network