



Kent County Veterans Services

Monthly Activity Report

MISSION STATEMENT

To provide accurate, efficient and timely information and services to ensure delivery of benefits to enhance the quality of life for Kent County veterans and their families.

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VSC Members

Mel Bauman	Trisha Sexton
John Baxter	
Mary Johnson	
Harold Mast	
Shane Scherer	
Randy Tharp	

Key Metrics

	Mar-19	YTD	Mar-18
Records Request	24	93	N/A
Fully Developed Claims	17	53	23
County ID 's Made	31	83	10
Face to Face Contacts	182	639	228
Phone Contacts	3167	9797	N/A
Time on Phone	95:06:14	289:22:28	N/A
Federal Monthly Awards to Veterans	\$53,822.76	\$130,575.11	\$45,758.40
Federal Retroactive Awards to Vetrans	\$43,499.80	\$97,137.14	\$24,341.95
SSR Awards (KCVS Budget)	\$9,564.37	\$51,672.93	\$11,145.75
Burials (KCVS Budget)	\$1,500.00	\$6,300.00	\$3,000.00

Monthly Outreach Activities

Veterans Treatment Court
West Michigan Veterans Coalition
Degage Ministries
Cumminty Rebuilders
Hidden Wounds of War Conference
Veterans 100th Birthday Celebration