



Medical Examiner's Office

Performance Measurement Review

June 13, 2017

Presentation Overview



- Alignment with Board Priorities
- Key Performance Metrics
- Significant Budget Issues
- Significant Accomplishments
- Key Collaborations
- A Look Ahead

Priority Alignment



Safe Community

Kent County will be a safe community.

High Quality of Life

Kent County will maintain a high quality of life that will be attractive to growth and development.

Mission Statement

The Kent County Medical Examiner's Office serves the community by investigating sudden, unexpected, violent, suspicious, or unnatural deaths. It is with a true sense of civic duty and public service that we conduct our death investigations for the community.

Key Goals and Metrics



Overview

The office of the Medical Examiner provides forensic investigation of all suspicious deaths, as well as all deaths that take place unexpectedly or without the attendance of a physician. Activities include autopsies, establishment of the cause and manner of death, death scene investigations, and court testimony. The Medical Examiner is also authorized to issue cremation permits as well as disinterment and reinterment permits.

Key Goals and Metrics



To investigate sudden and unexpected deaths

Objective: To complete 98% of the accepted case reports within two months from the time of notification/death

Results:

Number/percentage of case reports completed within 2 months of death			
2014	2015	2016	2017 Exp.
1,093; 98.65%	1,157; 98.55%	1,144; 99.05%	1,150; 98.00%

Key Goals and Metrics



To determine cause and manner of death

Objective: To perform complete autopsies within three months of death

Results:

Number/percentage of autopsies completed within 3 months of death			
2014	2015	2016	2017 Exp.
326; 77.30%	360; 77.41%	345; 78.84%	330; 95.00%

Key Goals and Metrics



To provide prompt response to calls and scene investigations

Objective: To conduct scene investigations within one hour of notification

Results:

Percentage of scene investigations conducted within 1 hour of notification			
2014	2015	2016	2017 Exp.
94.40% (219)	92.46% (233)	95.65% (264)	95.00%

Significant Budget Issues



- Insuring Medical Examiner's Office has sufficient funding to fulfill our mandate

Significant Accomplishments



Continued online full accreditation from National Association of Medical Examiners (NAME)

Kent County has two Medical Examiner Investigators who are certified American Board of Medicolegal Death Investigators

Significant Accomplishments



Gift of Life – Kent County Medical Examiner’s Office collaboration and dedication have served donor families and given life, sight and mobility to hundreds of recipients!

2016: 162 Referrals resulting in 45 tissue donors and 41 eye donors

2015: 140 Referrals resulting in 26 tissue donors and 21 eye donors

2014: 110 Referrals resulting in 19 tissue donors and 18 eye donors

KENT COUNTY 2016

16% INCREASE in # of Referrals

73% INCREASE in # of Tissue Donors

95% INCREASE in # of Eye Donors

HIGHEST # of REFERRALS STATEWIDE

HIGHEST # of TISSUE DONORS STATEWIDE

HIGHEST # of EYE DONORS STATEWIDE

KENT COUNTY is making a difference!

Key Collaborations



Kent County Health Department (Emergency Preparedness, Communicable Diseases, Community Wellness)

Kent County Law Enforcement; Michigan State Police

Kent County Prosecutor's Office

A Look Ahead



- Aging cohort of investigators/Chief Medical Examiner preparing for retirement/succession
- Administrative staff – Dolly Olthoff (Clerk Typist II) retired; hiring of Monique Rozek
- Drug overdose problem – evolving patterns of use, demographics