

# Drain Commissioner

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Performance Measurement  
Review



# Presentation Overview



Alignment with Board Priorities



Department Strategic Goals



Key Performance Metrics



Significant Accomplishments



A Look Ahead

# Performance Dashboard

## Strategic Alignment

goals are not meant to be exhaustive of the efforts that Kent County will engage in over the next five years. Instead, these are the priorities among dozens of others the County is and will be focused on in the months and years ahead. These items are included in the strategic plan because they are most directly tied to how the County will address public sentiment, remain competitive, and ensure it is a place where all the families want to live, work, and play.



On Track

Community



High Quality of Life



Excellence in Service Delivery



Inclusive Participation



On Track

Effective Communications



# Department Strategic Goals

## Goal 1

- Administer Public Act 40 of 1956 “Drain Code” for establishment and maintenance of drains

## Goal 2

- Administer the Land Division Act (Act 288 of 1967, Act 591 of 1996) for stormwater management

## Goal 3

- Administer Part 307 of Act 451 of 1994 “Legal Lake Level Act” for establishment and maintenance of lake levels

## Goal 4

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## Goal 5

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# Key Performance Metrics

**Strategic Plan Priority:**

**Strategic Plan Goal:**

**Objective:**



# Key Performance Metrics

**Department Goal: Administer Drain Code**

**Objective:** Meet soil erosion control requirements on 100% of drain projects

	2019	2020	2021
# Projects	25	54	30
% Goal	100%	100%	100%



# Key Performance Metrics

**Department Goal: Administer Drain Code**

**Objective:** Participate in 100% of Intercounty Drain Board meetings

	2019	2020	2021
# Projects	12	19	27
% Goal	100%	100%	100%



# Key Performance Metrics

**Department Goal: Administer Drain Code**

**Objective:** Inspect 90% of complaints within 90 days of receipt

	2019	2020	2021
# Projects	130	119	59
% Goal	95	94	100%





# Key Performance Metrics

**Department Goal: Administer Drain Code**

**Objective:** Respond to 100% of Drain Permit Requests within 2 Days

	2019	2020	2021
# Projects	40	58	53
% Goal	100%	100%	100%



# Key Performance Metrics

**Department Goal: Administer Drain Code**

**Objective:** Respond to 90% of drain and lake level complaints within 2 days of receipt

	2019	2020	2021
% Goal	100%	100%	100%



# Key Performance Metrics

## Department Goal: Administer Land Division Act

**Objective:** Review subdivision plats, mobile home parks, and/or commercial review requests within 30 days of receipt.

	2019	2020	2021
% Goal	100%	100%	100%



# Key Performance Metrics

**Department Goal: Administer Lake Level Act**

**Objective:** Inspect 100% of Legal Lake Levels when required

	2019	2020	2021
# Projects	0 req.	3 req.	14 req.
% Goal	100%	100%	100%

# Significant Accomplishments

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# A Look Ahead

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A dark blue, irregularly shaped graphic with a splatter effect, containing the text "Thank you" in white. The graphic has a rough, hand-painted appearance with various shades of blue and white splatters around its edges. The text is centered within the dark blue area.

Thank you