

# SPIN COMMUNITY PASS

West Michigan Works



## What is Spin Community Pass?

Spin is partnering with the City of Grand Rapids and West Michigan Works to provide subscription passes to Spin scooters — all at no cost to you!

Spin Community Pass participants will receive five (5) **free 30-minute rides per day for three months** and can use this pass to get to work, go to a job interview, run an errand, or simply get some fresh air in a fun and socially-distanced way.

These passes are available in both a digital format for those who have a smartphone or as a physical card that can be used with an SMS (text) enabled cell phone.

Learn more about the City of Grand Rapids Shared Mobility Pilot Program: [www.grandrapidsmi.gov/sharedmobility](http://www.grandrapidsmi.gov/sharedmobility)

Please note that you must be a resident of Grand Rapids and be associated with a participating organization in order to receive the pass.

If you have any questions about Spin Community Pass or need help filling out the form, please call: (888) 262-5189 or email [support@spin.pm](mailto:support@spin.pm)

## With a Smartphone

### 1. Download the Spin App

Download the Spin App from the iOS or Android app store. Once downloaded, sign up for a Spin Account using the same email you plan to apply with.

### 2. Fill out the Spin Community Pass form online

Go to [www.bit.ly/Spin-WestMichiganWorks](http://www.bit.ly/Spin-WestMichiganWorks) or use the QR code to access the form and enter your first name, last name, the same email as Step 1, and phone number to apply.



### 3. Check your email confirming you have received Spin Community Pass

Spin will send an email in 2-4 days confirming you now have access to Spin Community Pass.

### 4. Find a Spin scooter and start spinning!

You now have access to Spin Community Pass through the Spin App! Participants receive five (5) free 30-minute rides per day for three months.

## Without a Smartphone (SMS Text Messaging)

### 1. Ask your organization for a Spin Community Pass physical card

Spin Community Pass partners are equipped with physical cards that provide access for participants without a smartphone. You will need to provide the partner organization with your first name, last name, email, and phone number to sign up.

### 2. Scratch off the code on the back of the card

Once you receive your Spin Community Pass physical card, scratch off the gray section to reveal your Spin Community Pass access code. Text the code to **(206) 800-6703**.

### 3. Find a Spin scooter, text to Unlock, and text to Lock

If you need help finding a scooter, call Support at (888) 262-5189.

1. Text (206) 800-6703 "Unlock [scooter number]" to start
2. And when they're done just text "Lock" to the same number.



**SPIN**