

# KENT COUNTY COMMUNITY ACTION



## 2021 ANNUAL REPORT



### OUR MISSION

WE STRIVE TO ASSIST KENT COUNTY INDIVIDUALS, FAMILIES, AND COMMUNITIES TO ACHIEVE LASTING ECONOMIC SECURITY AND MOVE OUT OF POVERTY.

DEVELOPING COMMUNITY • EXPANDING OPPORTUNITY • IMPROVING LIVES

### SERVICES PROVIDED

THE BELOW LIST IS NOT ALL-INCLUSIVE BUT INSTEAD HIGHLIGHTS SOME ACCOMPLISHMENTS FROM EACH AREA OF KCCA.

#### *COMMUNITY DEVELOPMENT*

- A 5-YEAR HOUSING & COMMUNITY DEVELOPMENT PLAN WAS COMPLETED AND ACCEPTED BY HUD
- 14 MODERATE (\$7,500 - \$40,000) SINGLE FAMILY REHABILITATION PROJECTS WERE COMPLETED
- 10 PUBLIC INFRASTRUCTURE PROJECTS COMPLETED
- 3 SINGLE FAMILY HOMES IN CEDAR SPRINGS WERE COMPLETED
- 4 PUBLIC INFRASTRUCTURE PROPOSALS WERE AWARDED TO PARK PROJECTS IN SPARTA TOWNSHIP AND THE CITY OF KENTWOOD TOTALING APPROXIMATELY \$520,000.

#### *EMERGENCY AND SPECIAL SERVICES*

- 59 HOMES WEATHERIZED TO HELP FAMILIES CONSERVE ENERGY AND SAVE MONEY
- 1,752,119 POUNDS OF FOOD DISTRIBUTED TO HOUSEHOLDS WITH LOW INCOME
- 4,648 UTILITY PAYMENTS MADE TO PREVENT SHUT-OFF OF GAS, ELECTRICITY, & WATER
- 929 PEOPLE RECEIVED NO COST TAX PREP ASSISTANCE
- 3,278 RENT PAYMENTS MADE TO HELP PEOPLE REMAIN HOUSED
- 24,011 REFERRALS MADE TO COMMUNITY RESOURCES

#### *KENT COUNTY HOUSING COMMISSION*

- 498 HOUSING CHOICE VOUCHERS WERE MANAGED TO PROVIDE INCOME BASED RENT TO TENANTS
- 19 VETERANS UTILIZED VOUCHERS TO TRANSITION FROM HOMELESSNESS TO PERMANENT HOUSING
- 97 FAMILIES PARTICIPATED IN THE FAMILY SELF SUFFICIENCY PROGRAM DURING 2021.
- 13 FAMILIES GRADUATED FROM THE FAMILY SELF-SUFFICIENCY PROGRAM WITH A TOTAL ESCROW DISBURSEMENT OF \$168,029

#### *SENIOR SERVICES*

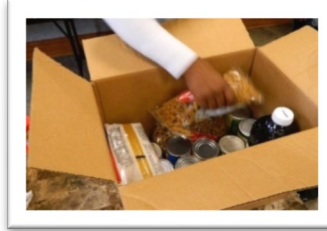
- 9,898 RIDES PROVIDED TO OLDER ADULTS AND PEOPLE WITH DISABILITIES
- 15,303 LATIN AMERICAN INSPIRED MEALS SERVED TO OLDER ADULTS
- 2,633 HOURS OF SUPPORT AND ADVOCACY PROVIDED TO THE OLDER ADULT COMMUNITY
- 68,351 BOXES OF FOOD DISTRIBUTED TO KENT COUNTY SENIORS

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### OUR BUDGET

FEDERAL	\$11,962,942
LOCAL	\$988,510
STATE	\$105,180
PRIVATE	\$7,494
<b>TOTAL BUDGET</b>	<b>\$13,064, 126</b>



### OUR IMPACT

5,905 INDIVIDUALS SERVED
3,203 FAMILIES SERVED
3,314 OLDER ADULTS SERVED
1,588 CHILDREN SERVED

### OUR TEAM

KNOWLEDGABLE STAFF AND DEDICATED VOLUNTEERS MAKE THE ABOVE OUTCOMES POSSIBLE. BETWEEN 2020-2021 STAFF COMPLETED **1,476** TRAINING HOURS. IN ADDITION, VOLUNTEERS PROVIDED **30,060** HOURS OF SUPPORT.

KCCA PARTNERED WITH **219** PUBLIC AND PRIVATE ORGANIZATIONS TO EXPAND RESOURCES AND OPPORTUNITIES FOR THE PEOPLE AND COMMUNITIES WE SERVE.

### OUR VALUES

- COMPASSION
- ADVOCACY
- BELONGING
- INTEGRITY
- HOPE
- COLLABORATION



### OUR PLAN

THE PAST COUPLE OF YEARS HAVE BROUGHT UNFORSEEN CHANGES AND CHALLENGES, HOWEVER; KENT COUNTY COMMUNITY ACTION HAS REMAINED STEADFAST IN ITS MISSION TO SERVE THE COMMUNITY. WHEN OUR OLDER ADULTS COULDN'T COME IN FOR MEALS, WE TOOK THE MEALS TO THEM. WHEN OUR COMMUNITY NEEDED MASKS WE PARTNERED WITH THE STATE AND DISTRIBUTED THEM. KCCA WILL CONTINUE TO BE NIMBLE AND RESPONSIVE AS THE NEEDS OF OUR COMMUNITY UNFOLD. IN 2023 KCCA WILL PARTNER WITH A FIRM TO COMPLETE A COMMUNITY NEEDS ASSESSMENT. THIS ASSESSMENT WILL GUIDE KCCA'S EFFORTS FOR THE NEXT THREE YEARS TO ENSURE WE CONTINUE TO RESPOND AS EFFECTIVELY AS POSSIBLE. ALTHOUGH CHALLENGING, THE PAST COUPLE OF YEARS HAVE REMINDED US THAT THERE IS VERY LITTLE OUR DEPARTMENT CAN NOT ACCOMPLISH WITHOUT DETERMINATION AND COMMITMENT TO OUR COMMUNITY.