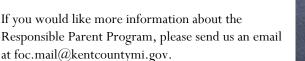
## WHAT'S NEW AT FOC?

Friend of the Court's Responsible Parent Program (RPP) Center

The RPP Center is a new office located on the 2<sup>nd</sup> floor of the Friend of the Court at 82 Ionia,

that allows RPP clients to meet with a caseworker and find the resources they need to be successful in finding employment, getting parenting time started, and right -sizing their child support. The new center has drop-in hours on Tuesday mornings from 8:00 am to 11:30am and Thursday afternoons from 1:00 pm to 4:00 pm. Current RPP clients are welcome to use the computers to apply for jobs anytime during FOC business hours. RPP assistant, Lisa, states "The RPP center has three computers for clients to write resumes, learn how to track their child support cases online, and apply for jobs." The center also provides a bulletin board with current job postings.





If you can't make it into our office, our RPP case workers will be out in the community throughout the month. The outreach calendar below shows the days, times, and locations.

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In this issue:	Friendly reminders:
What's new at FOC? 1	A copy of your court order is available at the Circuit Court Clerk's office.
Outreach Calendar 1	Our office has a drop box for
Children Passport Issuance Alert <sup>2</sup>	document submission until 6pm daily.
What is EEP? 2	Walk-in hours are: Tuesday 8-11:30am & Thursday 1-4pm

Find and follow us on Facebook for important updates and outreach information.

### **OUTREACH CALENDAR**

<u>Can't make it into the office? We will have caseworkers at the following locations each month:</u> 1st Monday of the Month— MI Works at DHHS Building at 121 Franklin St SE, 8:30a—3:30p

Alternate Mondays-70x7 Life Recovery at 2950 Clyde Park Ave SW, 2-3p

2nd Thursday of the Month-MI Works at 215 Straight Ave NW, 9a-3:30p

2nd Friday of the Month— Urban Family Ministries at 543 Eastern Ave SE, 10-11a or 1-3p

3rd Tuesday of the Month—Strong Fathers at 413 Hall St SE, Suite 1, 10a-2p

3rd Friday of the Month—Hispanic Center at 1204 Grandville Ave SW, 9-11a

4th Thursday of the Month—Guiding Light Mission at 255 Division Ave S, 9-10:30a

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# KENT

### KENT COUNTY FRIEND OF THE COURT

Our mission: To serve the Court and the families of Kent County to ensure children are supported, both financially and emotionally.

82 Ionia NW, Ste. 200 PO Box 351 Grand Rapids, MI 49501-0351

Follow us on Facebook

E-mail us at: <u>foc.mail@kentcountvmi.gov</u>

Visit Kent County's <u>website</u> for employment opportunities with Kent County and the FOC.

### CHILDREN'S PASSPORT ISSUANCE ALERT PROGRAM

Parental kidnapping is becoming more and more common in the United States. This issue is even more tragic if a child is kidnapped by a parent and taken out of the country. The United States Department of State created the Children's Passport Issuance Alert Program to combat these types of circumstances.

Any child under the age of 16 requires the consent of both parents to get a passport (there are limited exceptions to this – contact the Department of State for more information). Unfortunately, parents have fraudulently obtained the consent of the other parent in order to secure a passport for a child. The Department of State will contact any parent who is enrolled in the program when a passport application is submitted for his or her child.

PASSPORT

Enrolling in the program is as simple as filling out a form (US Department of State form DS-3077) and submitting proof of identity (driver's license, passport, etc.) and proof of legal relationship to the child (birth certificate, court order, etc.). It is critical that you keep your contact information current with the Department of State if you wish to use this program. The Department of State will contact you, even if both parents agree to issue the passport.

Please visit <u>https://travel.state.gov/content/childabduction/en.html</u> for more information.

# WHAT IS EEP?

The Early Engagement Program (EEP) is a new program created by the Friend of Court to reach out to clients with new cases. EEP's goal is to break down communication barriers and educate clients about the services offered by the FOC.

Many clients may have never had contact with the FOC or may be unfamiliar with the services offered. By providing information at the beginning of the case, we are improving client experiences with FOC, creating positive, successful relationships.

The EEP worker reviews the court order before contacting clients. This allows the worker to offer information on services like the Responsible Parent Program (RPP) and Facilitated Parenting Time. Through such services, early engagement will help prevent the accrual of arrears, offer resources for job searches, and provide clarification.

Since its beginning in June 2017, over 2,162 cases have been reviewed by the EEP worker, which is approximately 180 cases per month! The EEP workers first attempt at contact is



done by phone, however, the worker is also making contact through email, postal mail, and even social media. These efforts will only improve as FOC works with other offices to implement similar programs even earlier in the case establishment process.