



Globally
Strengthening People • Performance • Productivity



For information, appointments,
or locations call:

Grand Rapids Local: (616) 459-9180

Lansing Local: (517) 485-4900

USA Toll-Free: (800) 788-8630

Appointments may be scheduled from
8am to 5pm EST, Monday through Friday

www.encompass.us.com



ENCOMPASS Services:

- Are provided as part of your benefits package by your employer at no cost
- Provide confidential support for issues that may impact your work or personal life
- Are here for you 24 hours a day, 7 days a week
- Extend to you and your immediate family members

Our professional team provides confidential support to assist with any of life's difficulties. There are a variety of reasons people use our services and ENCOMPASS staff is experienced and prepared to address all issues.

Crisis Access & Immediate Response

ENCOMPASS realizes that life can change unexpectedly. In a crisis situation we will see you the same day or make referral arrangements immediately if needed. Your calls will be answered by our professional staff 24/7!



ENCOMPASS Access is Simple!!

Services are available in three key ways:

- **On-Line**

Go to www.encompass.us.com and enter the username for your company. Under the heading “EAP TOOLS” there is a link to On-Line Consultation. Complete the form and an On-Line appointment will be scheduled for you with an ENCOMPASS professional

- **On-Site**

ENCOMPASS routinely provides face to face support at a location near your work or your home. Contact 1-800-788-8630 to schedule an appointment near you.

- **On-Call**

The ENCOMPASS Customer Care Center is standing by and ready to assist you with helpful information, tools or confidential consultation. ENCOMPASS will also assist you in locating accurate resource information or make referral arrangements for you as needed.

ENCOMPASS is there for you when life events happen...

A benefit provided by your employer to help deal with life's everyday challenges and problems.

On-Line, On-Site, On-Call, Always!



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**4829 E Beltline NE, Building 1
Grand Rapids, MI 49525
www.encompass.us.com**