



know. compare. choose.

Make smart health care choices with your online member account

ACTIVATE YOUR ACCOUNT AT [BCBSM.COM/REGISTER](https://bcbsm.com/register) AND UNDERSTAND HOW YOU CAN GET THE MOST FROM YOUR PLAN.



An online member account lets you choose what's best for you.

You get the tools, information and support under one secure online account to understand your plan — how it works and what it covers — and make more informed choices about your care.

Activating your account is easy.

Go to bcbsm.com/register.

Look what you can easily do using your online member account:



CHECK YOUR BALANCES AND BENEFITS

Look up your plan's benefits and keep up to date on your deductible, coinsurance and out-of-pocket balances. Your balances are pulled in easily understandable charts.



MONITOR CLAIMS AND EXPLANATION OF BENEFITS STATEMENTS

Keep them under one well-protected account. Track how much we pay and how much you pay for health care services. Get emails and alerts as soon as your explanation of benefits statements are posted to your account.



SEARCH FOR DOCTORS, HOSPITALS AND SPECIALISTS

Save time choosing or changing your primary care provider. Look up doctors and places within your plan's network and see which are accepting new patients. Compare quality, office hours, hospital affiliations and other information.



COMPARE COSTS FOR HEALTH CARE SERVICES

Look up estimated costs for a wide range of health care services.* You'll be ready to talk with your primary care provider about options for affordable care.



MANAGE YOUR PHARMACY BENEFITS

If you have our pharmacy coverage, use your account to compare prescription costs based on your plan's deductible, coinsurance and copayment. Locate a nearby pharmacy and enroll in our mail delivery service for a 90-day supply of your daily medicines.



FIND PEACE OF MIND WITH QUALITY HOSPITAL CARE

Feel good knowing you're receiving the best of care. Find hospitals that meet national quality standards.

*Cost estimates for certain services are available for most non-Medicare members.



CARRY YOUR ID CARD SAFELY

Your virtual member ID card is always at your fingertips. If you need more plastic cards for adult family members on your plan, order them using your secured account.



STAY HEALTHY

Get online health and well-being resources, register for Blue Cross Virtual Well-BeingSM weekly, live webinars and meditations and access behavioral and mental health resources.



GET ANSWERS FAST WITH 24/7 PERSONAL SUPPORT

Ask MIBLue Virtual AssistantSM, an interactive, automated chat feature, to direct you on finding care, getting balances, choosing a doctor and more.

**Not all approval and denial letters are handled by Blue Cross Blue Shield of Michigan or Blue Care Network. Letters distributed by a vendor other than Care Advance aren't available through your account.

Blue365 is brought to you by the Blue Cross Blue Shield Association, an association of independent, locally operated Blue Cross and Blue Shield plans. Value-added items and services are not a part of your insurance benefits and are not covered under contracts with Medicare or any other applicable federal health care program. For complete terms and conditions see www.blue365deals.com/terms-use.



CHECK YOUR PRIOR AUTHORIZATIONS AND REFERRALS

Know when your referral or prior authorization is approved, if required by your plan, before you schedule an appointment. Receive an email as soon as a new, approved or denied referral or prior authorization is posted to your account.**



USE YOUR MEMBER DISCOUNTS

Save on gym memberships, fitness gear, weight loss programs and more with Blue365.[®]

Register at:

bcbsm.com/register

Or, text **REGISTER**
to **222764**.

Get the app.

Scan this QR code with your smartphone camera:



#1 Member Satisfaction
Among Commercial Health Plans in Michigan

For J.D. Power 2022 award information, visit [jdpower.com/awards](https://www.jdpower.com/awards).



**Blue Cross
Blue Shield
Blue Care Network**
of Michigan

Nonprofit corporations and independent licensees
of the Blue Cross and Blue Shield Association

Note: Message and data rates may apply when texting REGISTER to 222764. Visit bcbsm.com for our *Terms and Conditions of Use* and *Privacy Practices*.